





Our Company

Capnis Infotech Private Limited is believed to be one of the popular providers of IT services. The professional company is closely structured in such a way to offer more acquirable results and solutions for use in a variety of businesses, encountering problems in information and technology sector. We have a good and proper coordinating partnership between the company's intramural internal environments and emerging external IT surrounding and Our team lives, breathes and dreams about technology. We are visionaries, dreamers, specialists and perfectionists. The diversity, commitment and expertise of our team, working cohesively with our clients, and partners, inspire our vision: to be a global leader in IT solutions and services.





Web Application Development

We have successfully completed 100+ projects in web development.



Mobile Application Development

At Capnis Infotech, Our mobile app development services are designed to deliver cutting-edge, bespoke solutions for your unique business requirements.



Managed Services

Grow your business with Fully Managed Services from Capnis Infotech by Choosing the best managed services for us.



Web Hosting Services

At Capnis Infotech, we are the multicloud solutions experts. Our technical acumen with the world's leading technologies

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Digital Marketing Services

Capnis Infotech Internet Marketing Agency is a dynamic, versatile and full-service digital marketing agency that doesn't rely on smoke and mirrors to attract new clients.



Web Products

A digital web product is a product built onto the website that helps solve some challenge your personas are having earlier on in their lifecycle.



SaaS Products

In SaaS, the product is offered as a service by the provider, and the users subscribes to the software.



Website Development

We understand that the art and science of web designing is all about pulling customers to your website and converting them to buy your product or services.

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OpenSource Application Customization

Open Source is a term which has garnered huge popularity in the last few years owing to the benefits it offers to the companies adopting the software solutions and frameworks based on open source.



Animation Video Creations

Capnis Infotech is a leading animated video production company that provides a wide range of animated video production services to businesses across various industry verticals.



IoT Development Services

Capnis Infotech developers have relevant expertise in app deployment to gadgets, servers, and cloud services.



Application Testing

Our Testing Services address the needs of digital transformation-oriented testing. We assure efficient digital transformations by conducting all-inclusive testing across your enterprise.

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01 Web Development

Web Application Development Services



Web App Development Services

Grow your business with custom web development services Choosing the best web development partner is crucial to building a successful digital product. The right partner can apply the best tech solutions to build a secure, stable app that delivers exceptional user experience.

- PHP Laravel Web Development
- Python Web Development
- Vue.js App Development
- Mean Stack Development
- .Net App Development
 - Codeigniter App Development







02 Mobile Development

Mobile Application Development Services



Mobile App Development Services





At Capnis Infotech, Our mobile app development services are designed to deliver cutting-edge, bespoke solutions for your unique business requirements. Be it a simple app or an enterprise-grade complex solution, we are the right fit for you.

- Flutter Mobile App Development
- Android Native App Development
- iOS App Development
- React Native App Development
- Xamarin App Development
- Ionic App Development











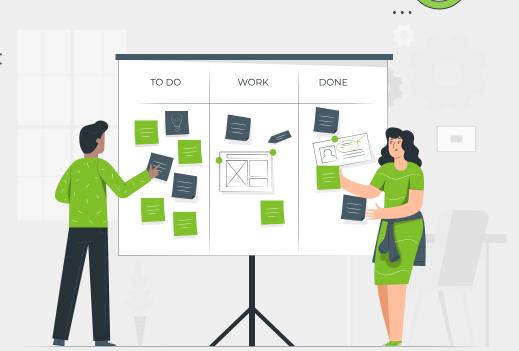
03 Managed Services

Fully Managed Services

Managed Services

A managed service provider (MSP) is an outsourced third-party company that manages and assumes the responsibility of a defined set of day-to-day management services to its customers. It is a strategic method of improving operations that is commonplace among large corporations as well as small and medium-size businesses, non-profit organizations, and governments.

- CA Managed Services
- Jira Managed Services
- Service Now Managed Services
- SAP Managed Services
 - **Oracle Managed Services**









04 Web Hosting

Shared & VPS Web Hosting Services



At Capnis Infotech, we are the multi-cloud solutions experts. Achieve online success with one of the most secure & reliable providers of web hosting in India! Get a wide range of hosting services, includes

- Plesk Shared Hosting
- Direct Admin Shared Hosting
- CWP Shared Hosting
- Plesk Cloud Hosting
- Direct Admin Cloud Hosting
- Self Managed VPS Hosting
- Partially Managed VPS Hosting
- Fully Managed VPS Hosting







05 Digital Marketing

Digital Marketing Services



Digital Marketing

Capnis Infotech Internet Marketing Agency is a dynamic, versatile and full-service digital marketing agency that doesn't rely on smoke and mirrors to attract new clients. Instead, Capnis Infotech trusts its own search engine optimization (SEO) and marketing skills to drive new customers to our website

- Search Engine Optimization (SEO)
- Local SE0
- Technical SEO
- Link Building
- Social Media Marketing
- Pay Per Click (PPC) Management
- Content Writing
 - **Qnline Reputation Management (ORM)**









06 Web Products

One Day Delivery Web Products





Our teams of experienced product development experts are ready to partner closely with clients to quickly and successfully define, build, and evolve compelling, high-performing product solutions in a variety of shapes and sizes.

- cart.webproducts.in
- cms.webproducts.in
- sms.webproducts.in
- crm.webproducts.in
- erp.webproducts.in
- hrm.webproducts.in
- hms.webproducts.in











07 SaaS Products

Instant Delivery SaaS Products

SaaS Products

SaaS products will help them to effectively replace the task of adding more workforce. In SaaS, the product is offered as a service by the provider, and the users subscribes to the software. The subscription can be on a monthly or yearly basis without any upfront costs.

- crm.cloudproducts.in
- erp.cloudproducts.in
- hrm.cloudproducts.in
- srvesk.com
- nmsapp.com
- cmsapp.in
- cartapp.in











08 Website Development

Web Application Development Services









We understand that the art and science of web designing is all about pulling customers to your website and converting them to buy your product or services. Our team of Business Analysts have a broad knowledge of multiple businesses, current business trends, upcoming concepts and ideas through their day to day dealings with an eclectic mix of clients. We believe in thorough research and analysis of your project

- CMS Website Development
- Ecommerce Website Development
- Automation Website Development
- Custom Website Development











OpenSource Apps

OpenSource Application Customization



Open Source Customization

Open Source is a term which has garnered huge popularity in the last few years owing to the benefits it offers to the companies adopting the software solutions and frameworks based on open source. Open source development and customization are among the latest trends which organizations are leveraging for constructing and enhancing their business value at low cost.









10 Animation Videos

Animation Video Creation Services



Animation Video Creation Services





Capnis Infotech is a leading animated video production company that provides a wide range of animated video production services to businesses across various industry verticals.

- Whiteboard Video
- Explainer Video
- Promotional Video
- 2D Animation Video
- Motion Graphics Video
- Infographics Video
- Product Demo Video
- Typography Video
- Social Media
- Corporate Video











11 IoT Development

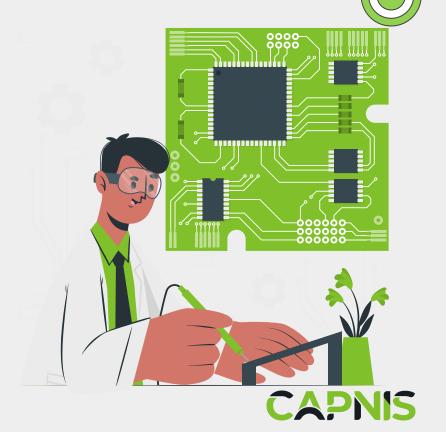
IoT Development Services



IoT Development

Capnis Infotech developers have relevant expertise in app deployment to gadgets, servers, and cloud services. We are capable of rendering the following Internet of Things development services.

- Web and Desktop IoT App Development
- IoT Mobile App Development
- IoT Cloud Interface Development
- IoT Remote Control Programming
- App Tethering
- 3rd-Party Services Integration
- Embedded Software Development
- Smart Home Systems Software
 Development







12 Application Testing

Application Testing Services



Our Testing Services address the needs of digital transformation-oriented testing. We assure efficient digital transformations by conducting all-inclusive testing across your enterprise. It encompasses web and mobile browsers, web portals, and desktop applications. We develope checklists, frameworks, processes, methodologies across devices.

- **Functional Testing**
- **Automation Testing**
- Mobile Testing
- **Performance Testing**
- **Accessibility Testing**
- Usability Testing
- Security Testing





SLASLA Management

Below are the Service Level Agreement maintained by Capnis Infotech





Our SLA Timeline

Business days (Monday to Friday:24 hours)

Business hours (Monday to Friday: 9AM to 6PM)

Regular days (Monday to Sunday 9AM to 6PM)

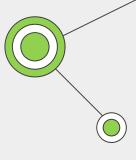
Non Business Hours (Monday to Friday: 6PM to 9AM)

Weekend (Friday: 6PM to Monday 9AM)





Types of Our SLA



01

Incident SLA

An incident is an unplanned interruption or reduction in quality of an IT service. Failure of a configuration item (asset) that hasn't yet had an impact on a service is considered an incident.

02

Request SLA

A service request is a request from a user for information, advice, or access to an IT service

03

Problem/Issue SLA

A problem is a cause of one or more Incidents. The cause isn't usually known at the time the problem record is created. The problem management process is responsible for investigation. A problem ticket can be created even in the absence of an incident to relate to it.

04

Change Order SLA

A change is an addition, modification, or removal of anything that could affect IT Services. This may include IT services, configuration items, processes, documentation, and other related elements.

05

Proposal SLA

A request for proposal (RFP) is a business document that announces a project, describes it, and solicits bids from qualified contractors to complete it. 06

Demo/Documentation SLA

Application feature document or demo link can be provided to you within the mentioned timeframe





Incident SLA Management



P1

Incident P1

Response Time: 30 Mins

Resolution
Time: 4 Hours

P2

Incident P2

Response Time: 30 Mins

Resolution Time: 1 Business Days P3

Incident P3

Response Time: 30 Mins

Resolution Time: 2 Business Days **P4**

Incident P4

Response Time: 30 Mins

Resolution Time: 3 Business Days **P5**

Incident P5

Response
Time: 30 Mins

Resolution Time: 5 Business Days









Request SLA Management



P1

Request P1

Response Time: 30 Mins

Resolution
Time: 1
Business Hours

P2

Request P2

Response Time: 30 Mins

Resolution Time: 3 Business Hours

P3

Request P3

Response Time: 30 Mins

Resolution Time: 5 Business Hours

P4

Request P4

Response Time: 30 Mins

Resolution Time: 10 Business Hours

P5

Request P5

Response Time: 30 Mins

Resolution Time: 15 Business Hours









Problem/Issue SLA Management



P1

Problem P1

Response Time: 30 Mins

Resolution Time: 5 Regular Days

P2

Problem P2

Response Time: 30 Mins

Resolution Time: 10 Regular Days

P3

Problem P3

Response Time: 30 Mins

Resolution Time: 15 Regular Days

P4

Problem P4

Response Time: 30 Mins

Resolution Time: 20 Regular Days

P5

Problem P5

Response Time: 30 Mins

Resolution Time: 30 Regular Days









Change Order SLA Management



P1

Change P1

Imp Plan + Validation Plan + Expected Results + Backout Plan

Resolution
Time: Non
Business Hours

P2

Change P2

Imp Plan + Validation Plan + Expected Results + Backout Plan

Resolution Time: Non Business Hours **P3**

Change P3

Imp Plan + Validation Plan + Expected Results + Backout Plan

Resolution
Time: Weekend

P4

Change P4

Imp Plan + Validation Plan + Expected Results + Backout Plan

Resolution
Time: Weekend

P5

Change P5

Imp Plan + Validation Plan + Expected Results + Backout Plan

Resolution
Time: Weekend









Proposal SLA Management



P1

Proposal P1

Response Time: 30 Mins

Resolution
Time: 4 Hours

P2

Proposal P2

Response Time: 30 Mins

Resolution
Time: 8 Hours

P3

Proposal P3

Response Time: 30 Mins

Resolution
Time: 12 Hours

P4

Proposal P4

Response Time: 30 Mins

Resolution
Time: 18 Hours

P5

Proposal P5

Response Time: 30 Mins

Resolution
Time: 24 Hours







Demo/Documentation SLA Management



P1

DemoURL P1

Response Time: 30 Mins

Resolution
Time: 4 Hours

P2

DemoURL P2

Response Time: 30 Mins

Resolution Time: 1 Business Days P3

DemoURL P3

Response Time: 30 Mins

Resolution Time: 2 Business Days **P4**

DemoURL P4

Response Time: 30 Mins

Resolution Time: 3 Business Days **P5**

DemoURL P5

Response
Time: 30 Mins

Resolution
Time: 5

Business Days









Impact

CAPNIS Priority Calculation Matrix

Urgency (→) Impact (↓)	5-Immediately	4-Very Quickly	3-Quickly	2-Soon	1-When Possible
1-Entire Organization	1	2	2	3	3
2-Multiple Groups	1	2	3	3	4
3-Single Group	2	3	3	4	4
4-Small Group	3	3	4	4	4
5-One Person	3	4	4	5	5
None	3	4	5	5	5

Note: For all pre-deployment or ongoing-development projects the impact will be None.



Our Subsidiaries













Our Subsidiaries















Our Group Of Companies





JEORD

Budfeast Foods Private Limited

Jeord Motors Private Limited



Capnis Infotech Private Limited



Codemart Infotech Private Limited





Our Clients







AastraZen





















































